

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210



238595

Phone: 803-896-5100  
Fax: 803-896-5199  
www.psc.sc.gov

### Complaint Form

Print

Date: \_\_\_\_\_

**Complainant or Legal Representative Information:** \* Required Fields

Name \* Dorcas Ruppert  
Firm (if applicable) \_\_\_\_\_  
Mailing Address \* 11051 Holiday Cove Lane  
City, State Zip \* Tega Cay, SC 29708 Phone \* 803 396 8385  
E-mail \* docnem@comporium.net

**Name of Utility Involved in Complaint:** \* Utilities Inc. Tega Cay Water Company

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

**Type of Complaint (check appropriate box below.) \***

- Billing Error/Adjustments
- Deposits and Credit Establishment
- Wrong Rate
- Refusal to Connect Service
- Disconnection of Service
- Payment Arrangements
- Water Quality
- Line Extension Issue
- Service Issue
- Meter Issue
- Other (be specific) Protest for the proposed 43% water and sewer increase by Utilites Inc. Tega Cay Water Company.

Have you contacted the Office of Regulatory Staff (ORS)? \*  Yes  No Name of ORS Contact: \_\_\_\_\_

**Concise Statement of Facts/Complaint:** \* (This section must be completed. Attach additional information to this page if necessary.)  
This form is an official protest for the proposed 43% water and sewer increase by Utilities Inc, Tega Cay Water Company. It is actually more than 43% because there is the raise in the sewage rates too. This company raised our rates in 2010. We were told then that no one registered a complaint officially, so here is the form to be official.

**Relief Requested:** \* (This section must be completed. Attach additional information to this page if necessary.)  
Stop the rate hikes, and provide better service.

STATE OF SOUTH CAROLINA )  
COUNTY OF York )

#### VERIFICATION

I, Dorcas Ruppert verify that I have read my complaint filed on 08/24/2012  
Complainant's Name \* Date \*  
and know the contents thereof, and that said contents are true. Dorcas Ruppert  
Complainant's Signature \*

Internal Use Only	
Processed By	Date
H.E.	